

## Frequently Asked Questions

1. In the EOI document 260,000 screens per year with 3% increase is mentioned. However in an external document '2018/19 Annual report' 267,569 screens are mentioned. Can you please confirm the number of studies per year?

***Answer: I would take the figure from the annual report.***

2. What are the expected support hours? 24/7 or during business hours?

***Answer: I would like to see options in terms of support. But I would expect this would be in line with your support for your current offerings.***

3. Is Gecko HL7 compliant? Are you looking at replacing Gecko?

***Answer: Yes gecko is HL7 compliant and no we don't have any current plans for replacing Gecko.***

4. How many staff would you like trained?

***Answer: Again please provide some options here that are in line with what training you provide for your current product offerings.***

5. Would you accept a partial bid as there are components in this EOI document that relate more to Information Systems for example ID 1.3, 2.2. For example could we provide a bid for the Image Sharing component only?

***Answer: We will review all submissions. We are looking for information from the market around current solutions so I assume we may not get all our wish list confirmed. I would encourage you to respond and be honest with your product can and cannot do.***

6. If we use 267,569 screens / year as the baseline, can we assume that this translates to 'studies' per year?

***Answer: Yes.***

7. Are all of these studies stored on the Sectra PACS even when they are captured at a partnership site like IMED/Capital etc.?

***Answer: Yes. These images all flow to our central PACS (Sectra).***

8. Re: 1.3 "As a client, I want to be prompted on where I may have had images taken with another health care provider." Can you please clarify at what point of the workflow do you anticipate that a client 'patient' is accessing this system?

***Answer: This question relates to the fact that when a patient comes in for screening appointment they are asked whether they have had prior images taken. This helps us identify whether we need to follow these up thereby starting the image sharing workflow. This would take place when the client books their appointment and would occurring during the consent process.***

9. I understand that the requirement to ask the patient if they had prior exams. Does BSV ask that hospital/provider to upload those images manually?

**Answer: A request is sent to the hospital or health care provider to provide the prior images. Prior's are important to the screening program so to be able to streamline the process of gaining access to these images is important to BSV.**

10. After the system is implemented will all breast exams be automatically uploaded to the product?

**Answer: No not automatically. Images are only shared on request. So not all images would be loaded to the image sharing solution.**